KYLE JORDAN

SOFTWARE ENGINEER

CONTACT

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OBJECTIVE

TO OBTAIN AN ENTRY-LEVEL OR INTERNSHIP POSITION IN THE COMPUTER SCIENCE FIELD WHERE I CAN UTILIZE AND ENHANCE THE SKILLS AND KNOWLEDGE I HAVE ACQUIRED DURING COLLEGE.

SKILLS

FRONTEND

HTML 5 CSS

BACKEND

JAVASCRIPT NODEJS SQL MONGODB

OTHER

GITHUB JAVA C#

EMPLOYMENT

Taco Bell, Lake Mary, Florida,

Crew and Service Champion

2016-2017

- Part time position while in school.
- Responsibilities included food preparation, customer service, and maintaining restaurant cleanliness.

Bit Tek Solutions, Daytona Beach, Florida,

Customer Service Technician Level 1

2018

- Part time position working under the owner's supervision learning to diagnose and repair computer hardware and software issues.
- Responsibilities included repairing computer hardware and software issues, communicating repairs and pricing with customers and recommending additional services if warranted.
- Left position as the company was transitioning out of business.

Circle K, Deltona, Florida,

Clerk

2018-2019

- Part time position while in school.
 - Responsibilities included repairing computer hardware and software issues, communicating repairs and pricing with customers and recommending additional services if warranted.

Sykes Enterprises, Lakeland, Florida,

Customer Support Agent

2020-Current

 Telephone customer support for customers inquiring about products and services available through clients of the employer.

EDUCATION

Daytona State College, Daytona Beach, Florida,

Associate of Arts

2020

- Completed Program designed to prepare students for transfer to fouryear program.
- Overall GPA was 3.4, with numerous selections to Dean's and President's lists.
- Graduated with honors.

Florida International University, Miami, Florida,

Bachelor of Arts in Computer Science Current Student

- Currently enrolled in online program to attain my Bachelors.
- An active member of the UPE. The largest tech organization at FIU.
- Currently maintaining a 4.0 GPA.